

Engaged employees are committed and proactive. Strategic initiatives focused on engagement and culture reduce turnover, increase satisfaction, and productivity. Our four-stage model evaluates practices, generates ideas, and creates a culture plan.

# IS COACHING RIGHT FOR ME?

Coaching can help you achieve your goals and aspirations by providing clarity and guidance.

- Customized off-the-shelf content
- One-on-one leadership coaching

### WHO IS IT GEARED FOR?

Leaders within your organization.

# WHAT IS MY TIME DEVOTION?

This hybrid model allows you to choose one-hour sessions that fit your schedule. There will be face-to-face, one-on-one sessions as well as LIVE video sessions.

## WHAT IS MY INVESTMENT?

\$150 per hour

Duration: 10 hours - time to complete each stage varies.



# **Lisa Schaefer**

Lisa Schaefer is a certified facilitator of the John Maxwell Leadership and Daniel Pink Drive curriculum. With over 20 years of experience in education and sales, she is an expert in employee engagement and organizational psychology. She holds a master's degree in counseling and is a certified counselor. Lisa's goal is to help people learn while having fun. Her biggest passion is asking questions to learn from others. Participants describe her as "energetic and uplifting" and "spontaneous and engaging."



THE SOLUTIONS YOU NEED.

nicc.edu/careertraining

kloftb@nicc.edu 844.642.2338, ext. 1399





#### **STAGE 1: EVALUATION**

Conduct an internal employee engagement survey based on Gallup research. Identify top areas of interest and define success criteria for each area.

- Senior leaders identify the values, vision and goals.
- Identify performance measurements for employees.
- Evaluate onboarding process to get employees engaged and implement best practices.

Duration: 10 hours

### **STAGE 2: IDEA GENERATION**

- Emphasize the importance of a "Coaching Supervision" mindset and train supervisors in the eight-step coaching method that fosters employee resilience and increases engagement.
- Encourage managers to integrate employee engagement into daily interactions and activities, by discussing it during regular meetings, action-planning sessions, and one-on-one discussions.
- Create an opportunity for employees to have a voice by sharing stories, exchanging ideas and problem-solving.
- Leadership can foster employee engagement by prioritizing employee well-being and assessing the effectiveness of current policies.

#### STAGE 3: TRAINING FOR SUPERVISORS

These suggested courses provide best practices for leaders in coaching and supervising employees.

- 21 Laws of Leadership is a 10-hour course focusing on leadership and engagement.
- Developing the Leader Within is a 10-hour course focused on time management, delegation, DiSC and personality in the workplace, conflict resolution and motivation.
- Coaching and Supervision is a four-hour course on the coaching process.

Duration: 24 hours

## STAGE 4: INDIVIDUAL/SMALL GROUP COACHING

This stage focuses on skill set coaching for:

- Gaining employee commitment during change
- Appreciations in the Workplace
- Giving and receiving feedback
- Crucial conversations
- Engagement survey

Duration: 6 hours



THE SOLUTIONS YOU NEED.

nicc.edu/careertraining

kloftb@nicc.edu 844.642.2338, ext. 1399

