

Learn more about the Online Bookstore: www.nicc.edu/textbooks

HOW DOES THE ONLINE BOOKSTORE WORK?

- Access the NEW Online Bookstore, powered by TextbookX, at www.nicc.edu/textbooks.
- You will order your textbooks from your personalized page.
- Choose to have your textbooks delivered to your home or to the on-campus bookstore.
- Digital course materials are emailed.



IS THERE A CAMPUS STORE?

Yes! The campus store has apparel, backpacks, tool boxes, lab supplies, school supplies and more, but textbooks are **ONLY** available online at nicc.edu/bookstore. You can also have your NICC Online Bookstore orders delivered to either on-campus bookstore.

HOW DO I ORDER?

1. Go to www.nicc.edu/textbooks and log into your personal page using your NICC login information.
2. Choose the option you want: New, Used, eBook, Rental or Marketplace.
3. Select your textbooks and checkout in 5-10 minutes.



WHEN SHOULD I ORDER?

Order Early! Two to three weeks before the start of classes is recommended for you to get the books you want at the best price.

WHAT ARE THE BENEFITS?

- You can choose New, Used, eBook or Rental textbooks.
- You can find great deals on the Marketplace.
- New textbooks have a price match guarantee.
- Free shipping on select orders over \$49, excluding Marketplace orders.
- 24/7 support, by the customer experience team, at the start of each term.
- Sell your textbooks on the Marketplace any time.



WHAT IS THE MARKETPLACE?

This is where students and textbook vendors buy and sell books at discounted prices. You can save an average of 60 percent on textbooks for sale on the Marketplace. Marketplace purchases do NOT qualify for free shipping.

More Marketplace information: nicc.textbookx.com/service/marketplace-info.php



WHAT PAYMENT METHODS CAN I USE?

You can choose from any major debit, credit or prepaid credit card, PayPal and Apple Pay. You can use your Financial Aid when approved by NICC.

CAN I RETURN A BOOK?

- New textbooks: Can be returned within 30 days or two weeks after the start of class, for a refund.
- eBooks: Can be returned within 14 days.
- Marketplace: Can not be returned.
- Items not eligible for a return are marked "Not Returnable" at checkout. If a textbook is not returnable or you miss the return deadline you can sell them on the Marketplace.

More Return information: nicc.textbookx.com/returns



HOW DOES SHIPPING & TRACKING WORK?

Delivery depends on the shipping method and time frame you choose. Orders, excluding Marketplace, over \$49 qualify for free economy shipping. Not all Marketplace vendors offer tracking, but you can contact the seller through the website.

More Shipping information: nicc.textbookx.com/service/shipping.php

CAN I SELL MY BOOK BACK?

You can post textbooks for sale on the Marketplace and name your own selling price. Some textbooks come with a guaranteed buyback price. That means you can return it and receive that price at the end of the term, or you can choose to keep the book or sell it on the Marketplace at your own price – it's up to you. You'll receive payment either as a direct deposit to your bank account or as bookstore credit. Note that if you select to be paid with credit, you get an extra 5% back!



WHAT IS THE ELIBRARY?

The eLibrary is where the Bookstore keeps a record of all digital course materials that a student has purchased. This includes digital texts through Inclusive Access courses or items purchased directly from the bookstore. Students are emailed this information, but if they did not see the email, they can log into the bookstore, click on the username at the top right, and then select "eLibrary" to view their items.

WHAT KINDS OF COURSE MATERIALS ARE OFFERED?

New, Used, and Looseleaf (LL) textbooks: These are physical books which are shipped to students from the bookstore warehouse. Looseleaf textbooks come without covers and can be bound in a 3-hole punch binder.

Rental textbooks: The bookstore offers rental textbooks for students who don't plan to keep their textbooks. Shipping charges are calculated during checkout. Rentals have set return dates which will be posted during check out. Due date reminders will be emailed. If the rental is not returned, students will be charged the difference.

Marketplace textbooks: The Marketplace is where students and others buy and sell books from each other at discounted prices. Students can save an average of 60% off on Marketplace items. Books ship directly from the seller. Marketplace books have different return policies and do not qualify for free shipping.

Digital textbooks/eBooks: This is an electronic textbook, not a physical item. These items will be emailed to students from TextbookX, the company operating the NICC Online Bookstore. eBooks have a variety of terms, from 30 days to lifetime license. The 120 or 180 day access is long enough for one term. Please note, not all eBooks come with lifetime licenses. All available options will display in the bookstore.

Coursepack: A Coursepack is a printed or digital collection of readings assembled by faculty to either supplement other materials or to serve as the primary course text. Coursepacks serve as a low-cost alternative to traditional textbooks.

Cengage Unlimited: Cengage Unlimited (CU) is a digital subscription offered by the publisher Cengage, which grants users access to the entire active Cengage digital catalog. For items that qualify for this feature a banner will show at the top of the bookstore webpage. Online components like MindTap and CNow are included in this program. Students can elect to purchase the \$119.99 option that provides them 4 months access or the \$179.99 that provides them one (1) year access. CU access information is emailed to students by the Online Bookstore.

Inclusive Access (IA): Inclusive Access is a partnership between an institution, bookstore, and publisher to deliver digital course materials to students through their course fees on or before the First Day of class, making access instantaneous and affordable for everyone. Students do not have to make a separate textbook purchase for IA materials unless they wish to buy an optional loose leaf print version to use along with the digital access that is included. IA courses will be listed on a student's course page along with messaging on when materials will be available.

Open Educational Resources: Open Educational Resources (OER) refers to educational resources that are available to students for free or for a low-cost in comparison to traditional textbooks.

TYPES OF DIGITAL COURSE MATERIALS:

- **Connect Access:** A course management and adaptive learning solution from McGraw Hill. This item is emailed to students unless the access code is bundled together with a textbook.
- **CNow:** A course management and adaptive learning solution that comes with online assignments and homework. This item is emailed to students unless the access code is bundled together with a textbook.
- **MyMathLab:** A course management and adaptive learning solution from Pearson. This item is emailed to students unless the access code is bundled together with a textbook.
- **IAC/Instant Access Code:** Instant Access codes are codes that provide access to digital courseware. At the time of purchase, IACs will be noted as "Delivered Electronically." A code is generated and emailed to students for access to the online component and/or eBook.
- **PAC/Printed Access Code:** This is a physical card with a code that provides access to digital courseware. This item will be shipped to students at their requested address. PACs usually come with an online component and/or an eBook.



OTHER QUESTIONS?

Our Customer Experience Team provides support 24/7 at the start of each term.
Visit www.nicc.edu/textbooks and click Help.